



Business Process Reengineering

Our Business Process Reengineering (BPR) team has developed a proven methodology to implement ITIL in your organization to reach its service delivery goals.

Our approach is both flexible and responsive to the needs of your organization. Our methodology works by uniting people, processes, and technology through the ITIL best practice framework to manage the five stages of the service lifecycle (Strategy, Design, Transition, Operation, and Continual Service Improvement).

When all of the phases are completed, the processes will allow your organization to have the ability to perform efficiently in order to deliver the highest value to your customers.

We Have a Distinguished Record of Past Performance in:

- ▶ Global Information Grid (GIG)
- ▶ Enterprise Management
- ▶ Information Assurance (IA)
- ▶ Network Management
- ▶ Network Defense

Technica®

Technica BPR Team

The Technica Business Process Reengineering team is composed of highly seasoned professionals who stand ready to assist organizations with implementing ITIL process engineering and reengineering projects. The team is bonded, integrated, and have well-developed working relationships.

In addition, Technica is committed to supporting the defense industry:

- ▶ We provide quality information technology solutions to the Defense Information Systems Agency
- ▶ Our technological expertise supports the Defense Information Systems Network
- ▶ We deliver solutions and services excellence to the Department of Defense
- ▶ We support the warfighters with state-of-the-art applications and technology today that will integrate into the solutions of tomorrow

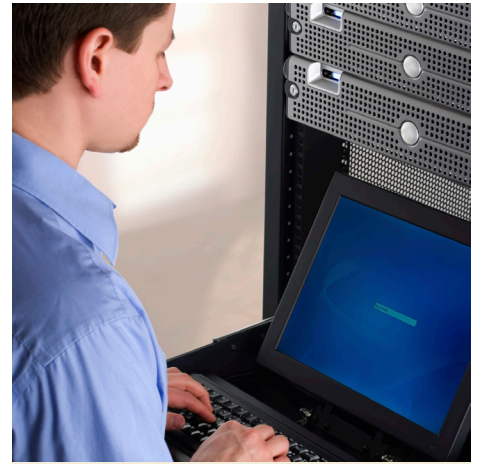
Our long history of delivering innovative and flexible engineering solutions, combined with our in-house expertise, provide our team with the ability to target the right problem, implement the right solution, and ensure that the true business needs of your organization are met. Contact us today to find out how we can develop a Business Process Reengineering solution for you.

What Sets Technica Apart

We work with you to help get the most out of your organization's Business Process Reengineering efforts. We combine situational focus with a disciplined delivery so you will receive:

- ▶ **Rapid response**—provides immediate organizational impact
- ▶ **Operational continuity**—ensures minimal operational disruption
- ▶ **Adaptive approach**—is responsive and flexible for your needs
- ▶ **Defined methodology**—for standard products and deliverables

Technica implementation of ITIL best practices can help your organization achieve all of its service delivery goals.



Company Information

- ▶ Veteran and Minority Owned
- ▶ Small Disadvantaged Business
- ▶ CMMI Level 2 Program Management
- ▶ Certified PMP Resources
- ▶ Certified ITIL v3 Expertise

For more information about Technica, contact us:

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